



CLIENT PROJECT

Elder Care Software from Inquiry to Discharge, with a Family App

An elder care and rehabilitation provider in Gujarat with more than one facility

IN SHORT

An elder care provider in India now follows each resident from first inquiry to discharge in one system, with staff and family apps and a daily email for managers.

THE CHALLENGE

The provider handled inquiries, admissions, clinical records and discharges across several facilities, using an older system and online forms for family feedback. Guardians could live in Gujarat, elsewhere in India or abroad. Management needed a daily picture of admissions, discharges, incidents and inquiries.

WHAT WE BUILT

We built a web application that follows each resident from inquiry to discharge, with rights by facility, designation and role. Nursing and physio tasks, medical records, vitals, allergies, incidents, notes and assessments sit on each resident's record. A staff app and a relatives app for Android and iOS use the same data.

AT A GLANCE

INDUSTRY

Healthcare

SERVICES

Custom software development

Web application development

Mobile app development

PLATFORMS

Web

Android

iOS

Read the full project: <https://itechnosol.com/our-work/elder-care-resident-management-and-family-app/>

THE RESULT

Inquiries, admissions, daily care and discharges are recorded in one system across facilities. Staff log vitals, notes and medicines from their phones, and families see documents and weekly photos in their own app. Management receives a daily email digest.

BUILT WITH

Angular, React Native, Node.js, Express.js, MongoDB, Mailchimp, Firebase, AWS, GitHub Actions, Git

KEY FEATURES

■ Inquiry and waitlist

Admissions staff track follow-ups, referral sources and a waitlist, with reminders and conversion-rate reports.

■ Nursing and physio schedules

Daily, weekly or monthly task views that staff can print for each shift.

■ Configurable assessments

Forms with several question types and set frequencies, with reports of which are filled and which are pending.

■ Staff and relatives apps

Staff record vitals, notes, medicines and assessments; relatives get weekly photos, documents, feedback forms and a grievance channel.

■ Admission with checklists

Clinical and contact details, guardians anywhere in the world, pre- and post-admission checklists and a printable belongings list.

■ Clinical records

Physician orders, vitals, allergies, incidents, diagnoses, activities and notes, each with a summary print.

■ Census and discharge

Room transfers, bed holds, re-admissions, package changes, facility transfers and fillable discharge forms.

■ Daily digest

Management gets a daily email of incidents, admissions, discharges and inquiries, plus role-based metrics with graphs.

Planning something similar?

Send us a few lines about your project. A founder replies within 4 business hours with an indicative cost and timeline, free and with no obligation.

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