



CLIENT PROJECT

Laundry Pickup Booking That Bills Weight Differences by Payment Link

An Australian laundry and dry-cleaning service

IN SHORT

A website and React ordering system for an Australian laundry: online pickup booking, postcode checks, payment and weight adjustments.

THE CHALLENGE

The service wanted customers to book pickups and pay online. A load's true weight is only known after collection, so the first price can be wrong. Staff also needed to limit bookings to the postcodes they serve and plan each day's runs.

WHAT WE BUILT

We built a hybrid site: a content management system for the public pages and a React and Node.js system for orders. Customers choose a service, enter garments or an estimated weight, book pickup and drop-off times and pay online. Postcodes are checked as they type. After pickup, staff confirm the weight and the system sends a payment link for any difference.

AT A GLANCE

INDUSTRY

Operations and logistics

SERVICES

Web application development

Custom software development

Workflow automation

PLATFORMS

Web

Read the full project: <https://itechnosol.com/our-work/laundry-pickup-ordering-system-australia/>

THE RESULT

Customers book and pay for laundry online and follow each order from placed to delivered. Staff settle weight differences with a payment link and print a daily pickup and delivery summary.

BUILT WITH

React, Node.js, Express.js, MongoDB, Stripe, Google Maps API, DigitalOcean, GitHub Actions, Git

KEY FEATURES

- **Online pickup booking**
Customers pick a service, enter garments or an estimated weight, and choose pickup and drop-off times.
- **Online payment**
Customers pay at booking and get a confirmation screen and email.
- **Customer order dashboard**
Customers see each order's status, view past orders and re-order in one step.
- **Editable pricing**
Pricing and content pages run on a content management system, so staff update them without a developer.
- **Postcode check**
The order form checks the postcode against the serviceable areas staff manage in the admin panel.
- **Weight adjustment link**
Staff confirm the weight after pickup, and any difference goes to the customer as a payment link.
- **Daily run sheet**
Admins print a daily summary of pickups and deliveries.
- **Coverage and contact**
A map of serviceable areas, click-to-call, a WhatsApp link and a contact form.

Planning something similar?

Send us a few lines about your project. A founder replies within 4 business hours with an indicative cost and timeline, free and with no obligation.

info@itechnosol.com · [+91 97220 14000](tel:+61919722014000) · itechnosol.com/request-a-quote/